



# Detail Call For Service Report



Login ID: rcklapalma

Print Date/Time: 06/21/2015 16:38

From CFS: 4279 From Date: 06/21/2015 07:25 CFS Type: All  
 To CFS: 4279 To Date: 06/21/2015 07:25 Agency Type:  
 Layer: All Areas: All  
 CFS Number: 4279 Call Date/Time: 06/21/2015 07:25:50 Primary Incident: 2015-00000507

Location: 818 E HEATH ST ROCKWALL, TX 75087 , Rockwall Dispatch Time: 06/21/2015 07:40:24  
 Additnl Loc Info: Arrive Time: 06/21/2015 07:47:28  
 Common Name: Clear Date/Time: 06/21/2015 14:07:54  
 Phone: Nature Of Call: Created By: tmarks  
 Call Type: Follow Up Report Required: No Canceled: No  
 Status: In Progress Priority: 4 Source: Phone  
 Police ORI: TX1990100 EMS ORI: Fire ORI:

### Person Information

| Name         | Person Type | Address       | Phone | Race | Sex | DOB | Age | SSN |
|--------------|-------------|---------------|-------|------|-----|-----|-----|-----|
| Holland, Ann | Caller      | <UNKNOWN> , , |       |      |     |     |     |     |

### Narrative, Questionnaire Responses, TDD Text

| Create Time         | Created By | Narrative   |
|---------------------|------------|---|
| 06/21/2015 07:26:29 | tmarks     | house is flooding   |
| 06/21/2015 07:26:52 | tmarks     | caller advising water is to her front step and in her garage  |
| 06/21/2015 07:34:45 | kmowdy     | FD notified   |
| 06/21/2015 13:47:38 | cbull      | Dispatch received by unit 3113  |
| 06/21/2015 14:07:49 | cbull      | Spoke with homeowners who advised they had significant flooding to their garage. Homeowners took pictures of the flooding. Appeared to have roughly 3-4 inches of water inside their garage. Damage to wood steps/bases, and hot water heater room. Homeowners stated they usually have some type of flooding during a heavy rain/storm. Water had receded already receded upon arrival. #992 |

### Dispositions

| Disposition | Disposition Count |
|-------------|-------------------|
| NR          | 2                 |

### Associated Areas

| Area Type Code | Description |
|----------------|-------------|
| Quadrant       | 144         |
| Station        |             |
| Beat           | 1013        |
| District       | 1           |
| Police ORI     | TX1990100   |
| EMS ORI        |             |
| Fire ORI       |             |

### Incident Number(s)

| Incident Number | ORI Number | Primary Unit | Department Name            | Agency Type |
|-----------------|------------|--------------|----------------------------|-------------|
| 2015-00000507   | TX504      | Yes          | Rockwall Fire Department   | Fire        |
| 2015-00019619   | TX1990100  | No           | Rockwall Police Department | Police      |